

LOGIN PROCESS END TO END FLOW Rapipay Fintech

End to End flow document for Revamped Login process

The entire Login process has been revamped. The entire changes are as highlighted below:

1. The Login page has been changed where now captcha will appear in alphanumeric with capital letters only

BILL PAYMENT SIMPLE HAI!	Customer Care Number : +91-120-6366034
Now pay any bill with RapiPay	Renerate Autor Renerative Agent? Sign in Lo continues
	796783452
GAS DOOD	GESCAI73 - Forgot Password Agent Login FOS Login
	Grievance Terms & Conditions FAQ KYC Policy Tutorials

2. Post entering Agent name and password, a pop-up will appear to enter Login PIN. This is mandatory even if the Agent has disabled two-way security.

CUSTOM	EDC		
	Second Step Verification		+91-120-6366034
	Pin SMS Email Google Authenticator		Google Play
	Pin	\$	
198	Submit Cancel	Reset Pin	a o 2
WITH HOSPIC	Note: If your login pin is not set, please reset your login pin.		ø
MEDICAL POLIC			C 025506

3. Pop up will appear for the below scenarios for all cases:

- i. Agent logins first time in the day
- ii. Agent does any subsequent login post first login from a different machine/network/browser than his first login

4. In case login pin has not been set earlier, then Agent can set login pin using "Reset PIN" option on the same pop-up.

CUSTOM	EDC	-	
	Second Step Verification	+91-120-6366034	
	Pin SMS Email Google Authenticator		Google Play
	Pin	8	
	Submit Cancel	Reset Pin 👌	
WITH HOSPIC	Note: If your login pin is not set, please reset your login pin.		6

5. Post "Reset PIN" request, OTP will be triggered to registered mobile number. Agent can request for "Resend OTP", but this can be requested only to a maximum of 3 times in a single request. Post 3 attempts, Agent needs to repeat the same process again.

CUSTOM	CREATE PIN	
	ОТР	+91-120-6366034
	New Pin	Resend OTP
WITH HOSPICA	Confirm Pin	6
MEDICAL POLIC	Submit	Cancel
DEMILIM AT # 25/M		¢ 0355Q6

6. Agent can also choose SMS for second step verification where agent needs to login using OTP triggered to registered mobile number

10		Customer Care Number : +91	-120-6366034
	Second Step Verification		Google Play
	Pin SMS Email Google Authenticator	2.	
	OTP	Ø.	
WITH HOSPICA	Submit Cancel	Resend OTP	10
MEDICAL POLIC			
PREMIUM AT ₹ 25/ N	266024	,	EZ3NDZ
FOR MORE QUERIES CALL 0120-6	366034	SIGN IN	Forgot Password
			500 Lank

7. After successful login, agent is shown the home screen of Agent Portal. There has been changes also for Agent profile.



Agent now needs to click on "My Profile new", where one will be shown updated options to change login credentials (password, Transaction PIN, Login PIN)

🗏 My Profile	
Change Password	Change Password
Transaction Pin Setting	Old Password*
Change Login Pin	New Password*
Essential Service ID- Card	Confirm New Password*
En Covid Letter	NOTE: Required minimum 1 Number, 1 Capital Letter, 1 Small Letter and 1 Special Character and minimum length should be 8.
Certificate	Submit
Exemption Letter	

8. For Change password option, post agent's login, agent just needs to enter old password, new password and confirm the new password for successful Password change as depicted in the above image. No OTP is required for this change

9. For transaction PIN, Agent has option to enable or disable TPIN. For both cases, Agent needs to enter OTP. In case agent chooses to disable TPIN, Agent also needs to enter OTP triggered to registered mobile number. In case agent is required to enable TPIN, in addition to OTP, agent also needs to enter new PIN which is set as the new TPIN. Both scenarios are depicted in the below images.

RapiPay @	Raise Ticket 🙆 Retailer Balance: 3.30 ANKIT PAN.z. 🕛
🗐 My Profile	
Change Password	Enable/Disable TPIN
Transaction Pin Setting	Disable TPin
Change Login Pin	
Essential Service ID- Card	
Covid Letter	
Certificate	
Exemption Letter	\bigcirc
Network Reversal	banking Credit requests will be processed for YES Bank and AXIS BANK Virtual account only and the net banking deposit for rest of the banks will be processed after a
RapiPay®	Raise Ticket 🙆 Retailer Balance: 3.30 ANKIT PAN. 🔱
My Profile	
Change Password	Enable/Disable TPIN
Transaction Pin	
Setting	Disable TPIN
Change Login Pin	Enter OTP
Essential Service ID- Card	Resent OTP
Covid Letter	Submit
S Certificate	
S Exemption Letter	0
S Network Reversal	Θ
totion: be processed for VES Bank and	AXIS BANK Virtual account only and the net braking deposit for rest of the banks will be processed after 6 days. Please note IDBI, IDFC.SIB,ICICI banks have been
(
RapiPay	Raise Ticket (2) Retailer Balance: 3.30 ANKIT PAN. (1)
My Profile	
Change Password	Enable/Disable TPIN
Transaction Pin Setting	Dirable TON
Change Login Pin	
Essential Service ID-	
Card	Gubmit Cancel
Covid Letter	
Certificate	
S Exemption Letter	\bigcirc
Network Reversal	

RapiPay®	📾 Raise Ticket 🙆 Retailer Balance: 3.30 ANKIT PAN.T. 🕛
🗐 My Profile	
Change Password	Enable/Disable TPIN
Transaction Pin Setting	Enable TPin
Change Login Pin	
Essential Service ID- Card	
Covid Letter	
Certificate	
Exemption Letter	
Network Reversal	
I.IDEC.SIB.ICICI banks have b	seen disabled for Credit Request till further notice. Please da not initiate any cash transaction in AXIS BANK for credit load. Dear RaniPay Saathi, for sales, produce
RapiPay@	Raise Ticket 🙆 Retailer Balance: 3.30 ANKIT PAN. 🕐
🗐 My Profile	
Change Password	CREATE TPIN
Setting	Enter OTP
Thange Login Pin	Recent 01P
Essential Service ID- Card	New TPin 😡
Covid Letter	Confirm Pin 🔯
Certificate	Cancel
Exemption Letter	
Network Reversal	te any cash transaction in AXIS BANK for credit load. Dear RegiPer Sarthi, for sales, product and service related queries you can connect to your dedicated values
RapiPay 9	📾 Raise Ticket 🙆 Retailer Balance: 3.30 ANKIT PAN.T. 🙂
My Profile	
Change Password	CREATE TPIN
Transaction Pin Setting	(⁰⁷⁹
Change Login Pin	Resent OTP
Essential Service ID- Card	
Covid Letter	···· • • •
Certificate	Submit
Exemption Letter	
Network Reversal	0

RapiPay®	Raise Ticket 🙆 Retailer Balance: 3.30 ANKIT PAN.T.
🗐 My Profile	
Change Password	Enable/Disable TPIN
Transaction Pin Setting	Disable TPin
with Change Login Pin	
Essential Service ID- Card	
The Covid Letter	
Certificate	
Exemption Letter	

10. Agent can change login PIN post login from my profile settings. Agent needs to enter Old PIN and then new PIN and confirm the new PIN to successfully change the login PIN.

My Profile			
My Pronte			
Change Password		Change Pin	
Transaction Pin Setting	Old Pin*		
Change Login Pin	New Pin*		
Essential Service ID- Card	Confirm New Pin*		
Covid Letter			
Certificate		Submit	
Exemption Letter			C
Network Reversal			
apiPay@	is only as there is some issue in IMPS with the bank.:	🚎 Raise Ticket 🙆 Retailer Balance: 3.30 ANKI	T PAN.
AppiPay (Participation) My Profile	is only as there is some issue in IMPS with the bank.:	Raise Ticket (2) Retailer Balance: 3.30 ANKT	T PAN.T.
AppiPay® My Profile Change Password	is only as there is some issue in IMPS with the bank.:	Raise Ticket 🙆 Retailer Balance: 3.30 ANKI Change Pin	T PAN.
Approved the second sec	or only at there is some issue in IMPS with the banks:	Raise Ticket 🙆 Retailer Balance: 3.30 ANKI Change Pin	T PAN±
Approvement of the second of t	or only at there is some isome in TMPS with the bank.:	Raise Ticket (2) Retailer Balance: 3.30 ANKT Change Pin	T PAN.z. (
Change Password Transaction Pin Setting Change Login Pin Essential Service ID- Card	Del Per Certen Nes Per Centen Nes Per	Raise Ticket 🙆 Retailer Balance: 3.30 ANKT	T PAN±
Change Dassword Transaction Pin Setting Change Login Pin Essential Service ID- Card Covid Letter	or only at there is some isome in IMPS with the banks:	Raise Ticket 🙆 Retailer Balance: 3.30 ANKI Change Pin	T PAN±
Change Legin Pin Essential Service ID- Card Covid Letter Certificate	or only at there is some issue in IMPS with the banks: Old Part 	Change Pin	T PAN±
Ange Password Change Password Change Login Pin Setting Change Login Pin Essential Service ID- Card Covid Letter Certificate Exemption Letter	Ord Part Ord Part New Part Control New Part Control New Part Control New Part	Raise Ticket (2) Retailer Balance: 3.30 ANKT	T PAN±

11. Login PIN is different from Transaction PIN.